**Letter from Laura and José**

In 2020, UCC celebrates 50 years of service to the community. Those 50 years have been filled with successes, challenges, inspiration, and perseverance.

This year we saw all of these things as the entire community struggled with the impacts of COVID-19 and the changes it brought to our lives. However, as with every challenge UCC has faced in the past, staff, board, supporters and most importantly - the community persevered. Students learned online at home, seniors connected via telephone with staff while receiving meals to their doors, and many individuals we serve learned about new ways to receive our services. Above all, we saw success every day, including hundreds of students who graduated to the next phase of their academic journey - whether that's first grade, high school, college, or a career.

Hard work and perseverance have been critical to UCC through the past 50 years and these traits will serve us moving forward. Thank you to everyone who has been a part of our mission and we look forward to working alongside of you for many more years to come.

Laura Gutiérrez
Executive Director

José Oliveri
UCC Board Chair

---

**Walker’s Point Neighborhood Development**

Walker Square Neighborhood Development Initiative is designed to increase neighborhood stability in the area surrounding UCC by increasing home ownership, rehabilitating houses, and assisting residents through credit and home-buying counseling along with home repair workshops.

- **Helped 228** families buy a home
- **Secured $19.8 million** in home purchases invested in Milwaukee
- **Educated more than 457** clients in 39 homebuyer seminars, along with one-on-one counseling

---

**Café el Sol**

Café el Sol Restaurant serving Puerto Rican and Mexican cuisine for breakfast, lunch, and dinner, Monday through Friday in a cozy atmosphere reminiscent of a Latin American village, featuring a Friday evening fish dinner buffet with live Latin entertainment.

During COVID-19, Café el Sol staff prepared more than 3600+ meals for elderly community members.

Carol

---

**Facts At A Glance**

- 60% of participants are under the age of 18
- More than 78% of our 900 families are low-income
- 57% of all participants reside in 53204 or 53215 zip codes
- 90% of participants reside in the City of Milwaukee
- 99% of participants reside in Milwaukee County

---

**Ethnicity**

- Caucasian 2%
- African-American 1%
- Other 1%
- Hispanic 96%

**Within Hispanic Ethnicity**

- Mexican 30%
- Puerto Rican 54%
- Other Hispanics 16%

---

**Assets**

- **2014**
  - $12.9 million
- **2016**
  - $33.9 million
- **2018**
  - $46.4 million
- **2020**
  - $47.7 million

**Financials**

**Program Costs**

- **2014**
  - $18.6 million
- **2015**
  - $19.9 million
- **2016**
  - $21.1 million
- **2017**
  - $22.4 million
- **2018**
  - $23.2 million
- **2019**
  - $24.7 million

**2020 Budget**

- **Education** 47%
- **Human Services** 18%
- **Cultural Arts** 2%
- **Philanthropic** 11%
- **United Way** 2%
- **City of Milwaukee** 15%
- **Other** 15%

**Sources of Revenue**

- City and County 16%
- Department of Public Instruction 45%
- State and Federal 24%
- **Café El Sol** 3%
- **Human Services** 15%
- **Cultural Arts** 2%
- **Philanthropic** 11%
- **United Way** 2%

**WHO HELPS US WITH OUR MISSION?**

- More than 425 full and part-time staff manages, guide, and lead our programs and services
- About 500 volunteers each year, and 31 corporate groups come for one day or on a weekly basis to serve our clients
- 392 individual donors as well as 86 corporations and foundations provide over $4.4 million in needed financial support
- Hundreds of partners and collaborators join with us to deliver creative and quality programs
Human Services

UCC offers treatment and recovery services to men and women who have a substance use disorder. We serve individuals with co-occurring disorders, Spanish-speaking clients, and participants in the Drug Treatment Court programs. We are trauma informed, and gender and culturally appropriate.

We recognize that our clients often have one or more accompanying medical issues. Our initiative includes connecting every residential client with a primary care physician and providing health education.

Residential Alcohol and Other Drug Abuse (ADDA) Treatment - 24 hour care residential treatment facilities offer comprehensive services to men and women, including pregnant and post-partum women and their children. Services include case management, individual and group counseling, urinalysis testing, educational and vocational skill development, parenting education, therapeutic counseling, relapse prevention, art therapy, and fitness membership.

Outpatient and Day Treatment - Services include counseling, education, health and life skills, parenting classes, mental health, and relapse prevention.

Recovery Support Coordination (RSC) - Comprehensive case management services designated to provide individuals with a substance use disorder and their families support in their recovery.

PROGRAM HIGHLIGHTS

121 Clients served in 2019 through Recovery Support Coordination contract with Milwaukee County Behavioral Health Community Access to Recovery Services

Created Implementation and Expansion of Opioid Treatment through grant from Wisconsin Department of Health Services

Hosted 1st annual joint Adult Drug Treatment Court and Family Drug Treatment Court graduation event

Educational Programs

Bruce-Guadalupe Community School (BGCS) - a bilingual public charter school for children in K-3 through 8th grades offering a curriculum that fosters high expectations and emphasizes math, science, arts, and technology.

UCC Acesta Middle School (UCC AMS) - a technology and skilled-trades focused public charter school with an environment that fosters high expectations, hard work, and strong parental involvement to equip students with the skills to be competitive in dynamic future job markets.

UCC Early Childhood Education Program - a comprehensive learning and nurturing early childhood education program including Head Start and Early Head Start program, serving children six weeks to four years of age. The program focuses on fostering the development of social, emotional, and intellectual skills, to ensure children are confident to experience, explore, and engage in the world around them.

Summer School Program - a 20 day summer school course designed to enhance academic performance in the morning while providing recreational and enrichment activities in the afternoon.

Community Learning Center - a unique environment that provides learning and enrichment activities, with a focus on after-school supplementary educational services including tutoring, reading, science, arts, financial and technological education, and career exploration.

PROGRAM HIGHLIGHTS

1750+ Total UCC Schools enrollment

Science Curriculums include IQWST and Project Lead the Way

BGCS and UCC Acesta Exceed Expectations on State Report Card

Head Start and Early Head Start begins within early childhood program.

95% attendance for distance learning UCC Schools transition during COVID actively engaging students in distance learning with online attendance averaging 95% weekly

"At BGCS, I was able to recognize my potential and ambition to be a great student, and the adults and my peers around me did as well. I am driven to succeed." - Kayla

Artwork created by clients during art therapy.

"Things are harder than they look but you are stronger than you think. UCC has taught me where I should start, they gave me a schedule, a time frame, and showed me what recovery really is about." - Kayla

"Provide clients with education on HIV/Hepatitis prevention and Narcan, a life-saving opioid antagonist used to reverse an overdose"

"New activities for clients including recreation such as basketball and yoga, as well as classroom activities from crafts to resumes"

749 Clients served throughout our care continuum

341 Served in Residential Treatment
Pre-college Programs

Program Highlights
Since program inception, alumni received $9.6 million in scholarships for higher education with more than $1,100,000 for the 2019 graduating class.

Since 2012, served 504 individual college students, aided 175 to graduate, and helped more than 135 to secure internships or job placements.

420 Alumni in High School
76% at private high schools
240 Alumni enrolled in college in Fall 2019
219 in Wisconsin
21 nationwide

The Pre College Department paired alumni with BGCS mentors to meet weekly focusing on building confidence, positive behavior, and conflict resolution.

*A simple gesture of attentively listening and words of encouragement cultivate positivity in others and inspire them enough to push themselves to become leaders in their own way.* 2020 Wall of Fame Winner, BGCS Alum and Brookfield Academy Junior.

Health and Fitness

Athletics - a full range of activities for youth including aerobics, weight lifting, boxing, soccer, basketball, football, volleyball, golf, cross country running, mountain biking, triathlon club, and several FIT programs for students and families of various ages.

Student Health Center - on-site health care and preventative services provided by Carroll University faculty and nursing students.

César Poblan Fitness Center - a community fitness center offering cardiovascular and strength-building equipment, aerobics, and on-demand fitness classes.

Health Research - collaboration with several area research universities (such as Medical College of Wisconsin, UW-Milwaukee, UW-Madison, Marquette University, Carroll University), a variety of health-related and research projects to address health disparities and increase better health outcomes in the Latino community of Milwaukee.

Program Highlights
800 student athletes participated in 24 different athletic activities including First Tee Golf Program.
Sports teams moved to Milwaukee Recreation League for flag football, basketball, volleyball, cross country, and soccer, with several first time wins and records for UCC students.
Partnered with 16th Street Community Health Center on a COVID-19 Community Awareness campaign.

Elderly Programs

Senior Center - Senior Center - a safe and culturally sensitive environment for older Latino adults to gather with friends and enjoy recreational, educational, and wellness activities as well as outings and other resources. This Milwaukee County Senior Meal Site provides nutritious meals seven days per week and also offers a monthly Food Box through the Hunger Task Force.

UCC - US Bank Village and Olga Village - US Bank Village and Olga Village - apartment facilities on the UCC campus that offer area elderly affordable living and the convenient opportunity to participate in UCC activities. It’s operated in partnership with Friends of Housing, the Housing Authority of the City of Milwaukee, and Capri Communities.

My Choice Family Care (MCFC) - Medicaid long-term care program for eligible adults with physical or developmental/intellectual disabilities and frail elders. MCFC provides care management services, coordination of care, assessment, and comprehensive member center planning to help individuals meet their long-term care needs.

Transportation Services - Weekly group transportation for elders to participate in UCC Senior Center, Meal Site, and Adult Day Center.

Adult Day Center - a home-like environment which provides support and respite services for frail elders and those with physical disabilities or dementia. The center offers meals, health care, personal care services, and culturally sensitive activities.

Memory Clinic - In collaboration with Froedtert/ Medical College of Wisconsin and Alzheimer’s Association, UCC offers the only memory disorders clinic in the state of Wisconsin specifically serving Latino adults with Alzheimer’s disease and other dementias.

Program Highlights
430 Elderly Served with UCC Family Care Unit
120 Seniors attend Senior Center Daily
66 Seniors attend Adult Day Center daily
Physical and Occupational Therapy offered through Carroll University
60 Individuals participated in UCC’s Memory Clinic screening to diagnose and support memory issues.

Clara

“Jason is more focused and respectful. He displays good sportsmanship and does not get frustrated as quickly as a result of participating in different sports activities.”
- Jason’s mom

“UCC embodies everything Clara likes, such as dance, singing, prayer, arts and crafts. She stays mentally active and enjoy interacting with other seniors.”
- Clara’s daughter